

September 8, 2005

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To/ Destinataire	Lisa W&R	Tel Fax	301 808 6099
From/ De	John Brown Project Manager Canadian Embassy	Tel Fax	202 682 7617 202 682 7738

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COMMENTS/COMMENTAIRES:

Dear Pete,

"On behalf of the Canadian Embassy, I would like to personally thank you, and your team, for the tremendous service you have provided for the past 10 years.

Your company has come on our request when called either in the middle of the night or mid afternoon. Like doctors on call, they came to our rescue every time with professional attitudes and answers unlike most contractors that show up with questions. Your team's expertise in plumbing and HVAC, as well as your dedication to customer satisfaction, has proven to be second to none. There might be more demanding clients than us in the Washington DC area but we feel your team treats us as your number one client.

We continue to look forward to working with you on future projects."

Sincerely,



John Brown
Project Manager
Canadian Embassy