

the Fairways

SOUTH AT LEISURE WORLD

August 1, 2012

Welch & Rushe
Tony Dustin, Service Project Manager
391 Prince George's Boulevard
Upper Marlboro, Maryland 20774

Dear Tony,

I am writing on behalf of the Board of Directors, all our residents and the Management Staff here at the Fairways South regarding the outstanding service provided to us by Welch & Rushe during our recent booster pump replacement project.

The employees from your company worked very closely with the building engineer, Wayne Willis, and the Property Manager on the evening of the project and the pumps were installed ahead of the projected time. Your employees were always very courteous and professional during the project.

I would also like to commend you, Tony, in scheduling this work that it might be done overnight so that the residents of Fairways South were not inconvenience with the water being shut off during their waking hours. This project went very smoothly due to your scheduling.

Let me take this opportunity to once again acknowledge the outstanding service given to the Fairways South residents by your company. I feel that the employees who performed the replacement of the booster pumps are an asset to your organization.

Sincerely,



Claudia Snider
Property Manager