



BALTIMORE WASHINGTON
MEDICAL CENTER
UNIVERSITY OF MARYLAND
MEDICAL SYSTEM

Mark,

I would like to extend my appreciation for the effort that you and Jim Stevens recently extended to the Hospital to get a critical project on line for us on short notice.

When called; you responded immediately and got Jim Stevens involved to work out the requirements.

Jim came in early the next morning to set the work up and had a bypass installed on a 2" hot water return.

Excellent layout, execution and workmanship by Jim.

We had a copper-silver module up and running by the end of that day.

Reps from Enrich, the module's company, said that this was one of the best layouts for their system that they had seen and that the time to install with only Jim was actually less than some other fitters who had two men on the job,

They were very complimentary of Jim and the work he did.

Mark and Jim – thank you for giving us the reassurance once again that we have a class A company available to us to keep the hospital operating in a safe and efficient manner.

Thank you,

David McGunigale, HEM
Environmental Safety Manager
Chair, Environment of Care Committee
Baltimore Washington Medical Center